



Innovation in mineral processing

COMMITMENT TO CLIENT – OUR PROMISE

- **Propose an offer** that meets the client's real needs
- **Remain transparent** through our relations and actions
- Transmit information with truthfulness, accuracy and neutrality

- Meet the client's needs **on schedule** without compromising the **quality of deliverables**

- **Understand the client's needs**
- **Make sure the client is aware** of all available options
- **Help the client** with the resolution of any issues



- **Rapidly acknowledge receipt** of any request within 24 working hours and agree upon a term of delivery
- Always make sure to **accompany the client**

- Create a **positive customer experience** by being **proactive at all steps** of the client journey
- Provide **satisfaction** to our clients, while **respecting our values**, by offering them **innovative solutions**

OUR GUIDING VALUE

Creativity | Integrity | Commitment | Team spirit

Health, safety and sustainable development

COREM COMMITS TO KEEP THE PROMISE MADE TO ITS CLIENTS

FRANCIS FOURNIER

President and CEO