

Quality Policy

Corem is the largest organization of expertise and innovation devoted to mineral processing, with the largest concentration of resources dedicated to R&D in this field in Canada.

Corem's mission is to create innovative solutions in mineral processing for the benefit of a sustainable mining industry, working closely with our members, our customers and our partners.

Focused on the **satisfaction of its members and clients** and committed to guarantee **quality results** and **good professional practices**, Corem implements two quality management systems to ensure that its laboratory services meet the highest standards of the mining industry:

- The Pyrometallurgical Characterization Laboratory (PCL) is certified ISO 9001:2015;
- The Analytical Services Laboratory (ASL) is accredited by the Standards Council of Canada (SCC) through the Bureau de Normalisation du Québec (BNQ) according to ISO/IEC 17025:2017.

The certificate and the scope of the accreditation of the ASL are available on Corem's website.

Quality at Corem revolves around the following elements:

Conformity

Corem abides by the highest international standards and methods of the mining industry enabling reliable and reproducible results to be achieved for pilot-plant scale tests as well as for laboratory analyses;

Impartiality

One of the fundamental principles that must be guaranteed by a testing or analytical laboratory is impartiality. The management of Corem is committed to ensuring that all activities are conducted in such ways as to avoid any conflict of interest that might compromise its ability to take impartial decisions;

Dynamic Systems

Corem ensures the continuous improvement of the efficiency of its systems by establishing measurable objectives and active participation of individuals. All those involved in laboratory activities familiarize themselves with quality documentation and rely on proven procedures.

A Qualified and Multidisciplinary Team

Continuous development of expertise allows Corem to respond to the changing technical needs of the industry;

State-of-the-art Equipment and Performing Materials

Their availability for testing and analyses enables Corem to deliver timely results that are reliable and transferable to large-scale operations.

The mining industry must be able to rely on an efficient, effective and globally connected innovation ecosystem. These systems, which are compliant with ISO 9001 and ISO 17025 standards, are at the forefront of a workplace environment conducive to quality improvement, which is a major asset for Corem in meeting the industry's new challenges.

In this constantly evolving context, management is committed to carrying out all its activities **consistently with its mission**.



Francis Fournier, President and CEO
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